

Refund Policy

Last updated: 18 December 2023

We take pride in the quality of the software we develop. We aspire to provide you with the best technical support at times of need.

If for any reason there are issues with our software that we cannot resolve for you, we will be happy to provide a full refund of your purchase within the first 30 days. Refunds are only granted on the original subscription purchase and do not apply to subscription renewals.

Refund requests may take up to 15 days to process. Please note that by purchasing any of our software products, you agreed to the terms of our [Terms of Use](#).

To ask for a refund, simply submit your request for refund by [contacting us](#) directly and providing us with your utility name, date of purchase and the original purchaser's email address. Requests with incomplete information will be disregarded.

We reserve the right to change or modify the current refund policy with no prior notice.